



The long queue seen outside UTC Miri.

Long queue at UTC Miri as centre reopens

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MIRI: Hundreds of people queued at the entrance of Urban Transformation Centre (UTC) Miri to process identity cards, passports, trading licences and business permits, as well as to pay bills after the counters there opened for business at 8am

yesterday.

The queue stretched for more than 1km outside the building, with some people queuing up as early as 7am.

See also Page 4

Miri City Council (MCC) staff and enforcement personnel were present to handle the

situation and separated the queue into several lines outside the building.

MCC provided a canopy and plastic chairs at the entrance, where health and enforcement personnel were stationed.

Hashiela Basri from Kampung Bakam here said she went with her son to apply for his identity card.

Upon arrival at 8am, she saw that the queue was already long, up to the Miri Central police station beside the UTC building.

"I also came with my cousin, who is also with her son. But upon arrival, the queue was long and we had to wait for our turns," Hashiela said.

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