

## MAJLIS BANDARAYA MIRI (Public Relations Section)

### Report of Requests Received for March 2012

No	Type of Requests	No of Cases received	Cases Solved							Action Taken
			1 day	2-5 days	6-10 days	11-15 days	16-20 days	21-30 days	TOTAL	
1	Refuse Collection	81	1	3	10	10	3	0	27	54
2	Grasscutting	10	0	0	2	1	0	0	3	7
3	Maintenance of Drains	52	1	5	5	2	1	1	15	37
4	Maintenance of Roads	44	0	0	6	1	0	0	7	37
5	Stray Dogs	38	0	1	4	4	2	0	11	27
6	Animal Carcass	3	3	0	0	0	0	0	3	0
7	Maintenance of Landscaped Areas & Parks	20	10	10	0	0	0	0	20	0
8	Vector Control	10	1	1	5	2	0	0	9	1
9	Public Health Nuisances	6	1	2	1	0	0	0	4	2
10	Illegal Extensions / Constructions	1	0	0	0	0	0	0	0	1
11	Unlicensed Hawkers	3	0	0	0	0	0	0	0	3
12	Illegal Dumping	14	1	0	2	1	0	1	5	9
13	Maintenance of Town & Outlying Shophouse Drains	16	0	5	1	0	0	1	7	9
14	Unlicensed Premises	3	0	0	2	0	0	0	2	1
15	Traffic Problems	6	0	2	1	0	0	0	3	3
16	Installation of Street Lights	5	0	1	0	0	0	0	1	4
17	Others	11	1	0	2	1	0	0	4	7
<b>Grand Total</b>		<b>323</b>	<b>19</b>	<b>30</b>	<b>41</b>	<b>22</b>	<b>6</b>	<b>3</b>	<b>121</b>	<b>202</b>

## Progressive Report on Requests Received In Year 2011 as at 31/3/2012

No	Type of Requests	Requests received	Cases solved as at 29/2/12	Cases solved in March 2012	Action Taken
1	Refuse Collection	525	479	0	46
2	Grasscutting	80	67	0	13
3	Maintenance of Drains	490	339	1	150
4	Maintenance of Roads	380	293	0	87
5	Stray Dogs	212	212	0	0
6	Animal Carcass	12	12	0	0
7	Maintenance of Landscaped Areas & Parks	167	159	0	8
8	Vector Control	83	81	0	2
9	Public Health Nuisances	129	103	0	26
10	Illegal Extensions / Constructions	15	8	0	7
11	Unlicensed Hawkers	37	32	0	5
12	Illegal Dumping	71	55	1	15
13	Maintenance of Town & Outlying Shophouse Drains	128	122	0	6
14	Unlicensed Premises	30	26	0	4
15	Traffic Problems	40	37	0	3
16	Installation of Street Lights	41	29	0	12
17	Others	80	64	0	16
	Total	2520	2118	2	400

**Progressive Report on Requests Received In Year 2011 as at 31/3/2012**

No	MONTH	Requests Received	Cases Solved As At 29/2/12	Cases Solved in March 2012	Action Taken
1	JANUARY	155	152	0	3
2	FEBRUARY	122	116	0	6
3	MARCH	201	188	0	13
4	APRIL	137	124	0	13
5	MAY	176	165	0	11
6	JUNE	144	132	0	12
7	JULY	127	120	0	7
8	AUGUST	336	283	0	53
9	SEPTEMBER	289	243	0	46
10	OCTOBER	298	240	0	58
11	NOVEMBER	261	204	1	56
12	DECEMBER	274	151	1	122
	TOTAL	2520	2118	2	400

## Progressive Report on Requests Received In Year 2012 as at 31/3/2012

No	Type of Requests	Requests received	Cases solved as at 29/2/12	Cases solved in March 2012	Action Taken
1	Refuse Collection	268	118	41	109
2	Grasscutting	35	6	9	20
3	Maintenance of Drains	129	7	34	88
4	Maintenance of Roads	139	41	11	87
5	Stray Dogs	87	39	18	30
6	Animal Carcass	11	8	3	0
7	Maintenance of Landscaped Areas & Parks	44	22	22	0
8	Vector Control	25	13	11	1
9	Public Health Nuisances	26	7	8	11
10	Illegal Extensions / Constructions	2	0	0	2
11	Unlicensed Hawkers	13	5	2	6
12	Illegal Dumping	35	9	8	18
13	Maintenance of Town & Outlying Shophouse Drains	30	5	10	15
14	Unlicensed Premises	11	0	2	9
15	Traffic Problems	15	7	3	5
16	Installation of Street Lights	12	0	1	11
17	Others	24	1	5	18
	Total	906	288	188	430

### Progressive Report on Requests Received In Year 2012 as at 31/3/2012

No	MONTH	Requests Received	Cases Solved As At 29/2/12	Cases Solved in March 2012	Action Taken
1	JANUARY	273	149	10	114
2	FEBRUARY	310	139	57	114
3	MARCH	323	0	121	202
	TOTAL	906	288	188	430

BERSATU BERUSAHA BERBAKTI  
AN HONOUR TO SERVE

(TAY BOON PANG)  
Ketua Seksyen Perhubungan Awam  
Majlis Bandaraya Miri  
12 April 2012